

To Whom It May Concern,

I am pleased to write this letter of recommendation for Brigitta Vande Lune who serves as a student supervisor with exceptional dedication and professionalism.

Brigitta consistently demonstrates strong leadership skills, particularly in training new staff. She is patient, thorough, and supportive, ensuring that new team members feel confident and prepared in their roles. Her ability to mentor others while maintaining high standards makes a meaningful impact on our team.

In addition, Brigitta is deeply committed to personal growth. She actively seeks feedback, embraces new challenges, and continuously works to improve her skills. Brigitta would never avoid an uncomfortable conversation. Instead, she would seek my advice and the advice of others on how to approach the situation. This has always stood out for me, because I rarely have staff that seek such personal growth. This growth mindset not only benefited their own performance but also positively influenced those around her.

Communication is another standout strength. Brigitta maintains clear, respectful, and effective communication with management, ensuring that concerns are addressed promptly and that operations run smoothly. Her professionalism and reliability make her a trusted member of our leadership team.

I strongly recommend Brigitta for any future opportunities. She will undoubtedly be an asset to any organization.

Sincerely,

Molly Heidenreich (she, her, hers)

Manager II Bookends Cafe, Heaping Plato, Lance and Ellie's, The Charging Station, Roasterie

IOWA STATE UNIVERSITY

ISU Dining

The Hub

605 Morrill Rd.

Ames, IA 50010

P 515-294-4830

W dining.iastate.edu

